

# LAIRD

2019/20

Landscaping Product Catalogue





## 20 Year Guarantee | For domestic block paving products.

**With Laird products we want to give you assurance and peace of mind right from when you walk into your local builders merchant, then during installation and later during use. After years, when you are starting your next project, we want to hear you saying “it looks great”.**

Our products are produced only to the highest standard and our quality control systems cover not only all concrete products but aggregates sourced internally from our quarries.

Our manufacturing process adopts the best technologies on the market ensuring product of the best standard. For 20 years from date of purchase we guarantee the structural integrity of our paving blocks when used in residential schemes, provided they were suitable for use in relation to the relevant project and were installed properly. In the unlikely of event failure of the product, and subject to terms and conditions (page 22), the Company will as appropriate supply replacements of the Products (or the nearest alternative suitable product) free of charge.

We are glad to be able to grant a 20 year guarantee from date of purchase\*.



*\*Terms and conditions apply*





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# About Laird

Laird is a 4th generation scottish family business with a creative approach built on vision, expertise and understanding. We have grown over 60 years to become one of Scotland's leading independent suppliers of high quality, locally sourced concrete products.

We supply a range of landscaping products, concrete blocks, ready-mix concrete and aggregates to firms and their customers.

Our business is built on customer needs, through collaborative partnering with Laird, our team of technical and sales staff have in-depth knowledge of your local area and will advise and guide you through the entire process. We are available to visit your site to offer specific solutions for your project and guarantee that you will receive a personalised service and quality products.

We drive to add value through our service which offers quality, value for money, continuous improvement, sustainability and community and partner engagement. Ultimately, we understand our customers will judge us on our deeds rather than our words and a happy customer is the best business strategy of all.

For further information please contact our internal sales team on 01307 466 577.



## ❖ Health and Safety

We always put Health and Safety first. We suggest care is taken when handling our products and suitable lifting equipment is utilised when moving heavy items.

## ❖ Sustainability

We believe that sustainability is of vital importance to society and have made it a central element of our business strategy, products and service delivery. At Laird all quarrying and manufacturing takes place in Scotland.

We are able to source our aggregates inhouse which negates shipping and dramatically reduces road miles allowing us to maintain a tiny carbon footprint.

## ❖ Innovation

Our technical centre is constantly looking at innovations. If you have a specific requirement for material product development then we are keen to work together to create a product solution.

## ❖ Landscaper Contractor Database

The purpose of our database is to assist homeowners in choosing a landscape professional who is experienced in installing our products. Laird cannot accept any recognition or responsibility for their workmanship and actions.

## ❖ Acknowledgements

We would like to thank all customers who have contributed to the production of this brochure.







A creative approach built on vision, expertise & understanding.



# Introduction



**At Laird you will find a unique proposition where a 4th generation independent family company, based in Scotland can offer you the very best in concrete products.**

We have successfully been supplying concrete products for homes and projects over 60 years and every commitment made to our customers has been delivered, giving you security and peace of mind.

## ❖ **Technical Expertise**

We have a specialist team with expert knowledge.

## ❖ **Sales Support**

Our Area Account Managers have in-depth knowledge of your local area. They are available to visit your site to offer specific solutions for your project.

## ❖ **Samples**

Free individual samples available on request.

## ❖ **Where to Buy**

Thank you for your interest in Laird products. Our products are widely available through all national and independent merchant stockists nationwide, to find your nearest stockist call us on 01307 466 577.

These stockists are experts in fulfilling your requirements, providing the best advice and advising on product pricing.

## ❖ **Customer Services**

Knowledgeable and friendly staff are available to offer quotations, expert advice, deal with orders and all other enquiries call 01307 466 577 or email us at [sales@laird.co.uk](mailto:sales@laird.co.uk).

## ❖ **Landscaping Professionals Installation and Design**

If you've never tackled a landscape design before you, like many others, might be overwhelmed by all the choices you can make. We understand that making the right landscaping choices can greatly enhance the value and appeal of your property.

We can suggest local and independent designers and contractors through our Landscaper Contractor Database. All contractors are included as they are experienced in installing our products.

If you are a landscaping professional and would like to be added to our free database please email [sam@laird.co.uk](mailto:sam@laird.co.uk) or call 01307 466577 for more information.





# Why Laird?



## ❖ Face Mix Technology

Face mix technology where the top layer of the product (the wearing and aesthetic surface) has enhanced characteristics. Modern plants in developed countries almost all apply this technology due to the wider industry accepted enhanced results it has on product durability and colour definition.

We apply this to all paving products leading to many people asking if the product has been sealed where it had not. To put it simply the wearing mix is mixed in an intensive mixer which utilises the higher dosages of pigment and cement far more efficiently than a standard concrete mixer used in through mix pavers. The latter is now heading towards extinction on the continent and the USA.

## ❖ Independent

We are a Scottish independent 4th generation outfit that has vast experience in concrete, making enough blocks to stretch to the moon and back again. Purchasing Laird product is the best way to buy quality while investing in our local economy and jobs, which gives us a unique selling point by offering value added landscaping products locally sourced.

## ❖ Colour

Our colours are vibrant and their definition enables you to establish more prominent patterns, borders and contrasts where required.

## ❖ Texture

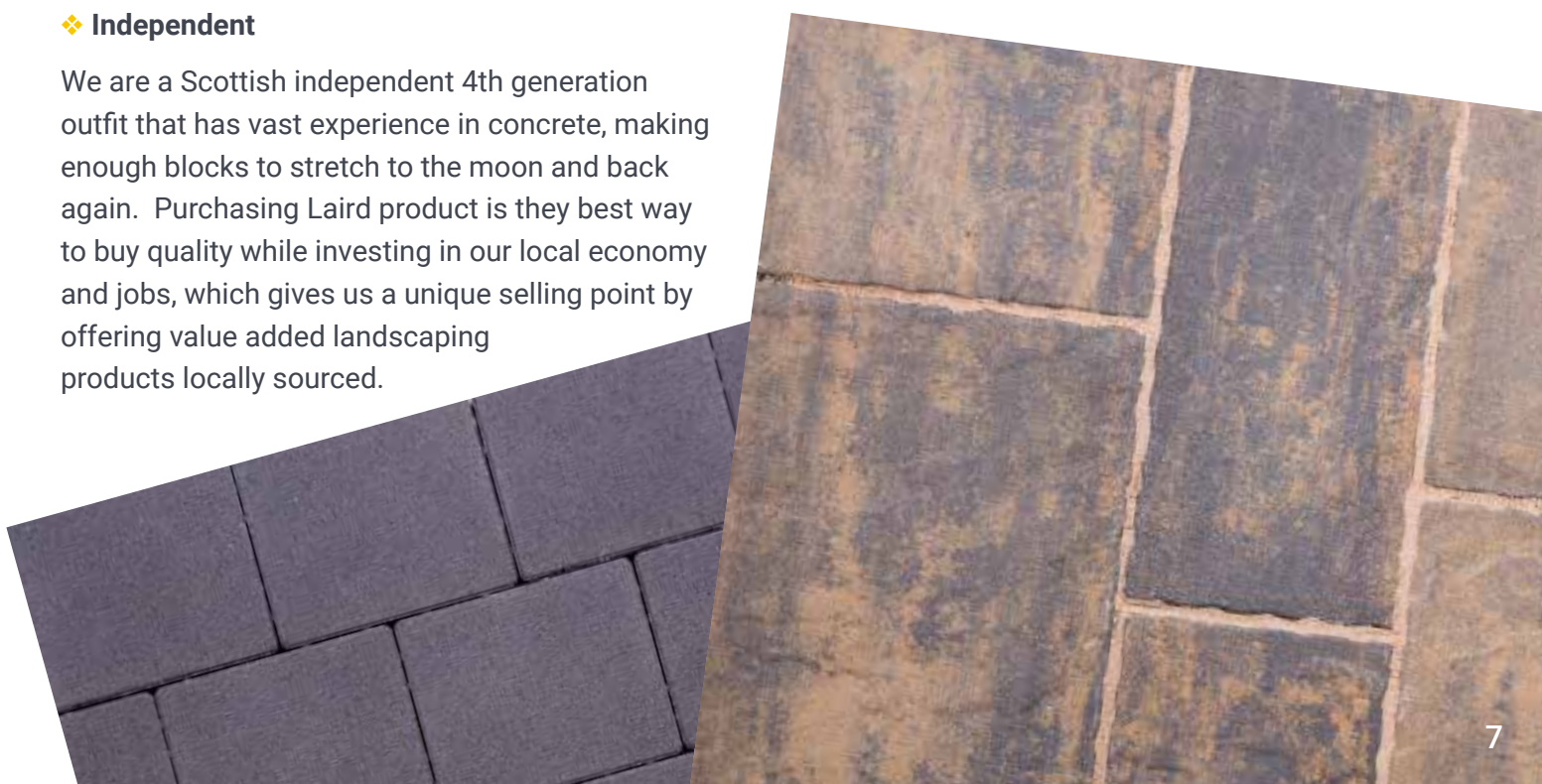
The closed texture of our paving provides a professional look and reduces the ability of freeze/thaw to undermine the product, unlike the open texture alternatives on the market.

## ❖ Slip Resistance

Independent tests confirm slip resistance values vastly superior to the standard.

## ❖ Efflorescence

Curing of the concrete product in a climate controlled environment is vital to long term durability, reducing the occurrence of efflorescence and reducing breakages and waste, as the product is stored in its first days in the environment it requires for proper hydration. At time of printing, this is common in the world but makes us unrivalled in Scotland.



# Advantages

## ❖ Durability

Concrete block paving has a strength of >3.6 MPa and can handle the weight of heavy construction equipment or fully loaded tractor-trailers therefore ensuring long life.

## ❖ Less Absorbent

Concrete paving blocks have less than 5% moisture, which is considerably lower than asphalt. This provides substantial resistance to both oil and salt, the most destructive agents to the life and appearance of paving surfaces.

## ❖ Good Aesthetics

As concrete block paving is available in a variety of different shapes and colours, an endless number of beautiful patterns and designs can be created which simply cannot otherwise be achieved.

## ❖ Easier to Install

The installation of concrete block paving does not require specialised equipment. Block paving is easy to lay and can be fixed easily in large or small projects.



## ❖ Cost Effective

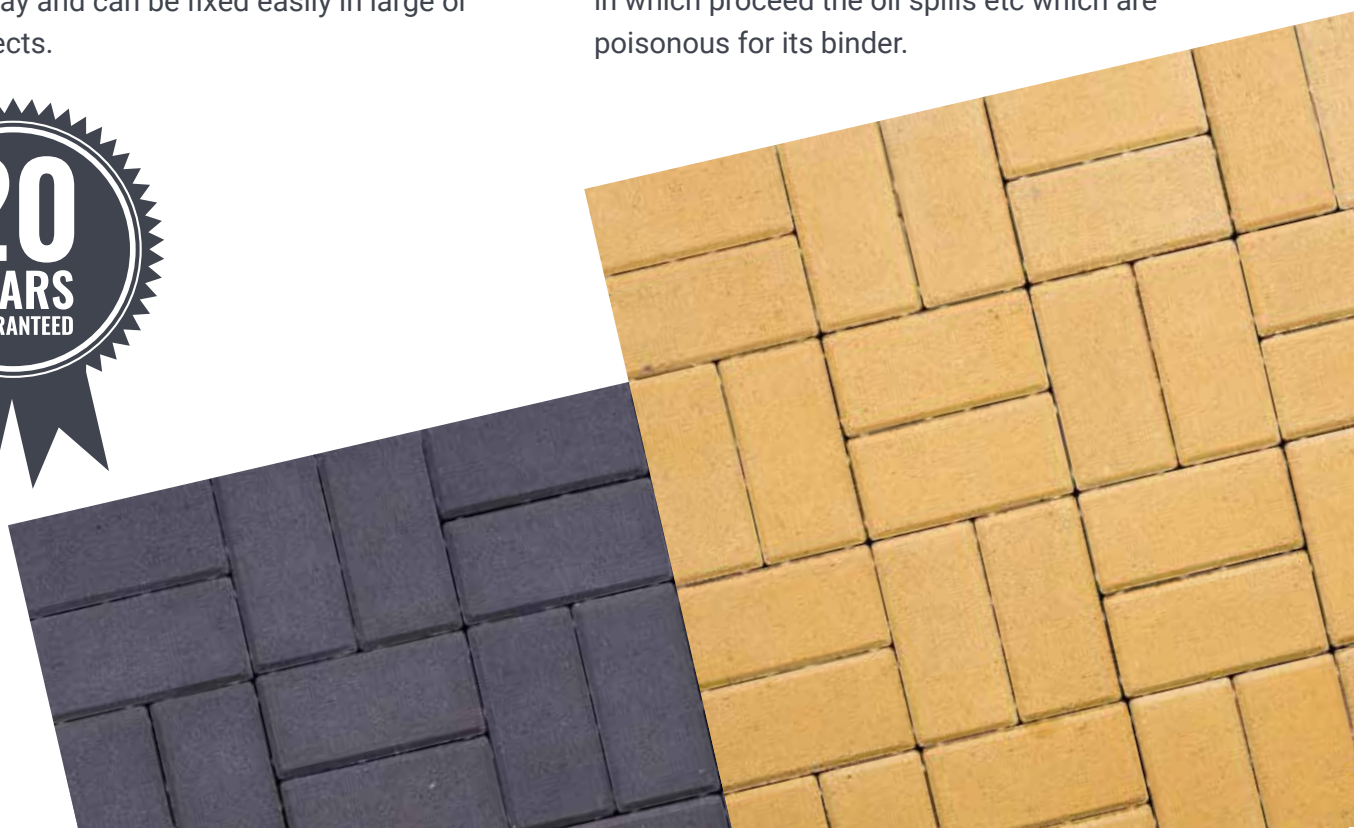
Concrete block paving is cost effective to procure and requires far less maintenance than other paving materials. The strength and durability of block paving eliminates the costly patching and surfacing. Coloured concrete block paving make it possible to create demarcation for parking space lines and directional signs, thereby eliminating painting.

## ❖ Reusable

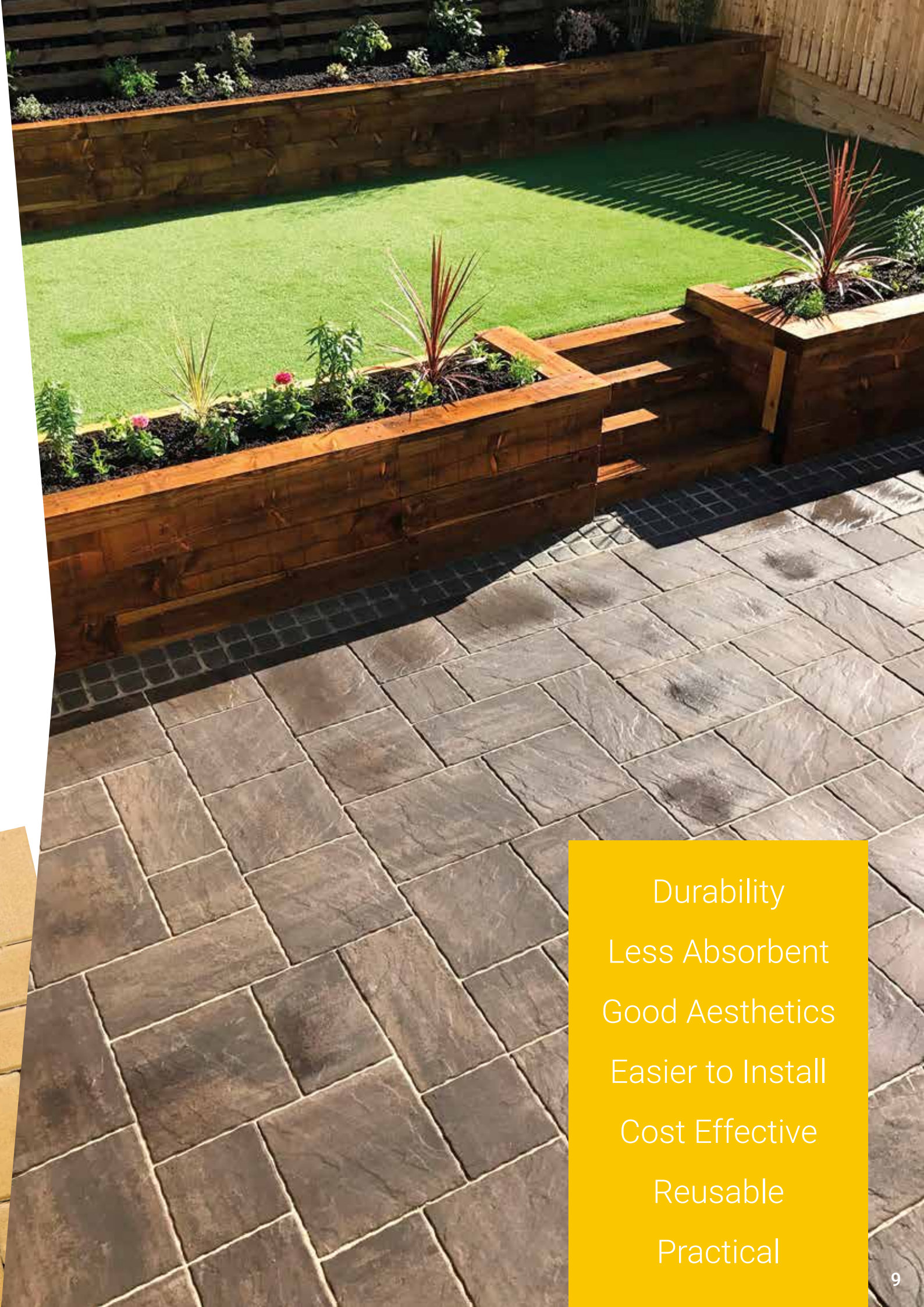
Unlike asphalt, concrete block paving can be removed for access to underground utilities and reinstalled after the repair is completed.

## ❖ Practical

Easier for users of wheelchairs, scooters, bikes, prams etc than ploughing through aggregates (stones), while asphalt softens in the peak of summer and looks unsightly after patches go in which proceed the oil spills etc which are poisonous for its binder.







Durability

Less Absorbent

Good Aesthetics

Easier to Install

Cost Effective

Reusable

Practical



# Valhalla

As the name suggests, these slabs will bring a majestic and timeless appearance to your patio and garden. The beautiful colour blends create the effect of natural stone with durability, adding character to your outdoor.

The rippled riven texture and gentle contoured fettle edge has a magnificent but warm look, ideal for any type of surroundings. Valhalla is available in a variant of modest colours.

These come in mixed pack sizes to suit your needs and will earn you compliments from your neighbours and family. Weather and slip resistant slabs with stunning look whatever the weather.

## Valhalla Circles

These stylish circles come in a range of 2.24 diameters. Perfectly complimenting your Valhalla paving, these circles create a stunning centerpiece to your patio area.

- » 2.24 diameter
- » Beautiful colour blends and gentle contoured texture creates the effect of natural stone
- » Majestic and timeless appearance
- » Easy to install
- » Slip and weather resistant
- » Available in - Bracken, Slate and Oasis



## Valhalla - 12.12m<sup>2</sup> Project Pack

Product	Size mm	Colour	Pack (m <sup>2</sup> )	Finish	Edge	No per pack	Weight per pack	(m <sup>2</sup> ) Artic Delivery
Valhalla Flags	580 x 435 x 50	Slate, Bracken, Oasis	12.12	Riven	Fettled	12	1380	266.64
	580 x 290 x 50					12		
	435 x 435 x 50					24		
	435 x 290 x 50					12		
	290 x 290 x 50					12		
Valhalla Circles <i>Sold as one unit</i>	50 x 2.24 diameter	Slate, Bracken, Oasis	3.94	Riven	Fettled	-	450	-

Non stock item colours can be made to order based on minimum quantities and agreement by sales team.






❖ **EASY TO INSTALL**

- » Majestic and timeless appearance
- » Beautiful colour blends and gentle contoured texture creates the effect of natural stone
- » Easy to install
- » Mixed pack sizes
- » Slip and weather resistant

Colour shown is Bracken

Indulge in beautiful paving which compliments your style



Colour shown is Oasis

**Valhalla Circle**



Colour shown is Slate



# Standard Flags



Colour shown is charcoal

## ❖ Riven Flags

These are the perfect modish option which emulates the beauty of natural stone with a twist whilst ensuring maximum strength and product life. Riven slabs boast a special embossed effect with an undulating surface pattern texture with small chamfer that are a perfect fit for any application that calls for an authentic finish that is effortless to install.

Mixing simplicity with durability, the depth will deliver increased robustness while the design ensures lower actual product weight, making the Laird Standard flag range a smarter option to alternatives on the market.

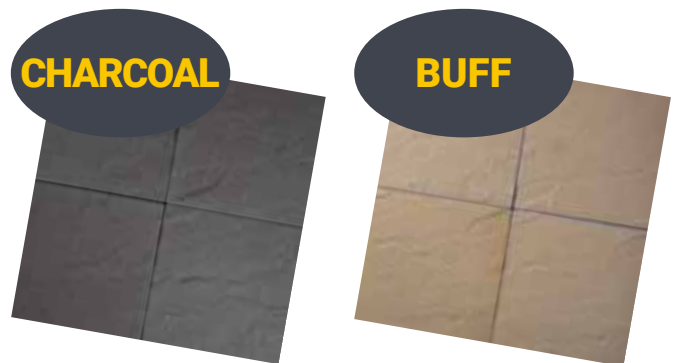
Available in a selection of flamboyant, durable colours for the look that is exclusively yours. Check out our matching kerbs to add a subtle flair to any outdoor design.

- » *Economical option*
- » *Robust with lower weight*
- » *Undulated surface pattern*
- » *Modish embossed effect which mimics natural stone*
- » *Flamboyant colours*
- » *Effortless to install*

## ❖ Smooth Flags

A high quality, economical option for projects with a modest budget that comes in a choice of sizes and stunning shade variations. With so many choices it is hard to select a favourite when creating your outdoor family living space. Check out our matching kerbs to add a subtle flair to any outdoor design.

- » *Economical option*
- » *Choice of sizes*
- » *Stunning shade variations*
- » *Robust with lower weight*



## Standard Flags

Product	Size mm	Colours Manufactured	No per pack	Weight Pack (kg)
Standard Flag Smooth	600 x 600 x 50	Grey, Charcoal	24	1,080
Standard Flag Riven	600 x 600 x 50	Grey, Charcoal, Red & Buff	24	1,080
Standard Flag Smooth	600 x 450 x 50	Grey, Charcoal	48	1,480
Standard Flag Riven	600 x 450 x 50	Grey, Charcoal, Red & Buff	48	1,480
Standard Flag Smooth	450 x 450 x 50	Grey, Charcoal	48	1,100
Standard Flag Riven	450 x 450 x 50	Grey, Charcoal, Red & Buff	48	1,100



# Cobble Setts



Each piece of Cobble Sett undergoes our aging process to create a soft distressed finish.

The rustic and worn edges create a quaint feel which makes a beautiful addition to any garden.

Cobble Setts beautifully enhance the classic charming olde worlde Cobble paving range.

However, combined with the elegant sophisticated Strathmore paving will produce a striking wow factor.

Whether used as a decorative border around other pavers or on their own to create a bespoke feature our Cobble Setts will transform any driveway or outdoor entertaining area.

- » *Weathering process*
- » *Creates a quaint feel*
- » *Compliments Cobble Paving*
- » *Produces striking wow factor when combined with Strathmore paving*
- » *Perfect for borders*



## Cobble Setts

Size mm	Colour	Pack (m <sup>2</sup> )	Slice (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
100 x 100 x 50	Charcoal, Grey, Red, Buff	11.52	0.96	1152	100	1,300	253.44

*Non stock item colours can be made to order based on minimum quantities and agreement by sales team.*

# Block Paving - Cobble



Colour shown is Bracken

## Timeless beauty and superlative craftsmanship like no other

If you wish to capture the spirit of ancient times with a classic weathered, olde worlde-feel then our Cobble range is the perfect choice.

The luxurious craftsmanship of these blocks provides enchantment and allure, provoking a great talking point and complimenting both modern and traditional residences. Our revolutionary dancing weight technology creates a chic distressed aged look that offers a stylish and contemporary unique appearance.

Cobble is available in an array of different colours and in single sizes or mixed size trio packs.

Check out our matching kerbs to add a subtle flair to any outdoor design.

For the ultimate distinguished finishing touch why not add our Cobble Setts. The Cobble range is also available in Properm – Our permeable paving range.

- » *Classic weathered, olde worlde-feel*
- » *Luxurious craftsmanship provides enchantment and allure*
- » *Chic distressed aged look offering stylish and contemporary unique appearance*
- » *Available in both single size or mixed size trio packs*



**CHARCOAL**



**NORDIC**



**SCOTTISH HEATHER**



**BRACKEN**



**RIBERIA**



**BURNT OCHRE**





Colour shown is Nordic

## Cobble

Size mm	Colour	Coverage (m <sup>2</sup> )	Slice (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
240 x 160 x 50	Charcoal, Nordic, Scottish Heather, Bracken	11.54	2.3	300	26	1,300	253.88
160 x 160 x 50	Charcoal, Nordic, Scottish Heather, Bracken	10.77	1.54	420	39	1,220	236.94
120 x 160 x 50	Charcoal, Nordic, Scottish Heather, Bracken	11.54	1.15	600	52	1,300	253.88

## Cobble Trio

Size mm	Colour	Coverage (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
240 x 160 x 50 160 x 160 x 50 120 x 160 x 50	Charcoal, Nordic, Scottish Heather, Bracken, Riberia, Burnt Ochre	11.52	168 Large 180 Medium 24 Small	-	1,300 1,220 1,300	253.44

# Strathmore



Colour shown is Bracken

## Classic and sophisticated designs making a refined statement

Strathmore offers a classic and sophisticated design with a simple elegance that will outperform your expectations.

The impressive slip resistance of Strathmore makes it our leading paving for children's toys with wheels, prams, roller blades, wheelchairs, barbeque areas and around hot tubs.

The rich colour definition complimented by snug joints and tiny chamfer oozes style, panache and luxury.

Check out our matching kerbs to add a subtle flair to any outdoor design.

For a striking wow factor why not add our Cobble Setts.

- » *Simple elegance that will outperform your expectations*
- » *Sophisticated design*
- » *Ideal for children's toys, wheelchairs, BBQ's and hot tubs*
- » *Light and easy to install*



**CHARCOAL**



**RIBERIA**



**SCOTTISH HEATHER**



**GREY**



**BRACKEN**



**NORDIC**

### Strathmore

Size mm	Pack (m <sup>2</sup> )	Slice (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
210 x 175 x 50	12.44	1.77	336	27	1,400	273.68

Non stock item colours can be made to order based on minimum quantities and agreement by sales team.





The Strathmore design is also available in Properm, our permeable paving range in Properm 240





# Rectangular



Colour shown is Red

**Handsomely crafted  
with prestige and quality**

This is the original and fundamental paver that forms the base for most projects and is excellent value for money.

Rectangular creates the opportunity for diversity whether it's herringbone, stretcher bond or basket weave, the effect once laid gives a charming appearance to any setting.

Available in 50mm, 60mm and 80mm and in a wide range of vibrant colour options, you can be sure that the Rectangular will suit any design template requirements.

Check out our matching kerbs to add a subtle flair to any outdoor design.

- » Excellent value for money
- » Creates diversity
- » Charming appearance
- » Vibrant colours



## Rectangular

Size mm	Pack (m <sup>2</sup> )	Slice (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
200 x 100 x 50	11.52	1.92	576	50	1,300	253.44
200 x 100 x 60	9.60	1.60	480	50	1,300	211.20
200 x 100 x 80	7.68	1.28	384	50	1,390	153.60



Properm is a permeable block paving with excellent drainage characteristics and long term durability which eliminates the problem of surface water whilst meeting relevant local planning requirements. Supplied as a 60mm or a 80mm in a wide range of colours.

#### ❖ Properm Cobble

Designed to create a vintage chic distressed aged look, our Properm Cobble permeable block paving is a perfect fit for those who desire to create an authentic appearance whilst controlling storm water to mitigate risk of flooding when laid with the correct SuDs system.

The single piece distressed Properm Cobble permeable paving allows fast laying rates and interesting patterning provides the eye-catching SuDs solution for exclusive developments in both public and private surroundings. The 80mm depth of Properm Cobble is an important consideration for large drives and commercial applications.

#### ❖ Properm

The iconic shape of Properm permeable paving creates small gaps between the blocks which allows surface water to drain. This eradicates the issue of both standing water and ice patches which can arise in wintery conditions.

The contemporary rectangular profile allows for distinct patterns including herringbone, stretcher bond and basket weave. Suitable for permeable pavements, low speed roads, car parks, driveways, footpaths, heavy industrial traffic (80mm), government/council projects and road infrastructure



#### ❖ Properm 240

Properm 240 is an extremely tough, long lasting permeable block paving product that is able to withstand heavy use trafficking but with the ability to function as a sustainable urban drainage system (SuDS).

Quickly and easily laid, Properm 240 offers dimensional stability and proven durability, as well as a low maintenance permeable solution to hard landscaping. Our Properm 240 permeable block paving is both aesthetically stylish and permeable. Its 80mm depth is designed to cope effectively with frequent traffic so is ideal for districts that are susceptible to large quantities of rainfall.

The classic and sophisticated design is ideal for providing paved access for motor vehicles, children's toys with wheels, prams, roller blades, wheelchairs as its mini-chamfer virtually eliminates bumps.

Size mm	Colour	Pack (m <sup>2</sup> )	Slice (m <sup>2</sup> )	Number per pack	Number per m <sup>2</sup>	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
<b>Properm 60</b>							
200 x 100 x 60	Brindle, Burnt Ochre, Red, Grey, Charcoal	9.6	1.6	480	50	1,300	211.20
<b>Properm 80</b>							
200 x 100 x 80	Brindle, Burnt Ochre, Red, Grey, Charcoal	7.68	1.28	384	50	1,390	153.60
<b>Properm 240</b>							
240 x 160 x 80	Same as Strathmore colours, made to order	7.68	1.53	200	26	1,390	153.80
<b>Properm Cobble</b>							
240 x 160 x 80	Same as Cobble colours, made to order	7.68	1.53	200	26	1,390	153.80

*Non stock item colours can be made to order based on minimum quantities and agreement by sales team.*

# Edging & Kerblock



Kerblock shown is Charcoal

Add a subtle flair to any outdoor design

## ❖ Kerbs & Edging

Add the finishing touch to your garden with our kerbs and edging. Select from a range of rich colours to match or contrast all our paving and flagstone ranges to add a subtle flair to any outdoor design.

Kerbs are sold in full packs only.

### Flat Top Edging

Size mm	UOM	Colours
913 x 150 x 50	Each	Grey

### Bull Nose Edging

Size mm	UOM	Colours
913 x 200 x 50	Each	Grey

## ❖ Kerblock

Can also be used to build steps or walling.

### Kerblock

Size mm	UOM	Colours
190 x 160 x 100	Each	Bracken, Grey, Charcoal, Scottish Heather

Also available in rumbled finish.





# KS / KL Kerbs & Edging

Fantastic versatility and enhanced durability for any landscape

Fantastic versatility, the 2-way kerb can be used on lawn borders, constructing steps and many other landscape features.

The 3-way kerb is larger and even more versatile includes a half battered edge and is very popular on driveway borders, completing the look and serving as an edge restraint.

- » Suitable for Borders, Steps, Edging
- » KL also available in Cobble (Rumbled)

» **Corner pieces External and Internal available**  
Available in both KS and KL

## KS Kerb - 2 Way

Size mm	Pack (lm)	Slice (lm)	Number per pack	Number per lm	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
125 x 125 x 100	37.8	4.20	378	10	1,480	831.60

## KL Kerb - 3 Way

Size mm	Pack (lm)	Slice (lm)	Number per pack	Number per lm	Weight Pack (kg)	Artic Delivery (m <sup>2</sup> )
200 x 125 x 100	25.20	4.20	252	10	1,520	554.40

*\*also available in cobble format.*

### KS Kerb (2-way)



**BRACKEN**



**BRINDLE**



**CHARCOAL**



**SCOTTISH HEATHER**

### KL Kerb (3-way)



**BRACKEN**



**BRINDLE**



**CHARCOAL**



**SCOTTISH HEATHER**

# Terms & Conditions

## 1.0 Product

1.1 All products should be carefully inspected for defect or damage upon delivery and prior to being laid or fitted.

## 2.0 Product Information

2.1 Within Laird, design and development of products is a continuous process, and product information is subject to change without notice. Therefore please check with Laird, to ensure the product information you have represents the most up to date product information.

2.2 The product images shown in the promotional material are for reference and illustration purposes only and may not be an exact representation of the product. Laird reserves the right to change product images and specifications at any time without notice.

## 3.0 Installation

3.1 All products should be installed in accordance with the latest British Standard.

## 4.0 Colour

4.1 Laird produces paving products that combine good colour retention with durability and strength, however as with all concrete products, slight colour variations and/or weathering may occur. Although every effort is made to ensure consistency of product colour, variations between production batches can occur. Laird therefore recommends that when purchasing products, especially in larger quantities they all come from the same batch and that products are thoroughly mixed on site by drawing from a minimum of 3 pallets. With multi blend products we suggest mixing from 3 to 4 pallets.

4.2 The colour of new paving blocks will inevitably vary compared to those which have been laid for a period of time.

4.3 All colour illustrations in Laird's brochures and other promotional material are as accurate as the printing medium will allow. For a more accurate colour match, please refer to actual product samples available from any Laird stockist or head office.

## 5.0 Efflorescence

5.1 Efflorescence is a white crystalline deposit that occurs naturally on the surface of concrete materials. If it occurs, efflorescence may mask the colour of the product for a period of time, but tends to be washed away gradually by rain. Laird use the latest manufacturing technology to reduce efflorescence, however manufacturers cannot eliminate it, therefore Laird cannot be held responsible for the phenomenon of efflorescence inherent in concrete products with high cement content.

## 6.0 Surface Scratches

6.1 Minor scuffs or bruises may occur during installation (for example during any plate vibration process and general mechanical handling). These marks usually weather off through time.

## 7.0 Ordering

7.1 To avoid waste please ensure that your contractor accurately measures the area on site before ordering products. Over and under ordering is common in the industry. Laird will not accept returns on opened packs. Returns on unopened packs are accepted, however there will be a restocking charge and any haulage costs on uplifting plus initial delivery of the product, must be met by the customer.

### Made to Order – MTO definition

Made to order (MTO) is where the Company manufacture non stock items based on minimum quantities and agreed by the sales team.

## 7.2 Making the Contract

7.3 The Company's quotation constitutes an invitation to treat (i.e. a proposal to enter into a contract) and will, unless otherwise stated in the quotation, be open for a period of 90 days beginning with the date of the quotation unless the Company has previously withdrawn it. Any MTO order issued by the Buyer is subject to acceptance by the Company. A contract will only be formed when the Company has accepted the Buyer's MTO order. The quotation, order and acceptance shall together form the contract governed by these Conditions.

## 8.0 Cancellation/Suspension of deliveries

8.1 Once the contract is formed, no cancellation by the Buyer is permitted except where expressly agreed by the Company in writing.

8.2 The Buyer will in the event of agreed cancellation by the Buyer indemnify the Company fully against all charges costs and losses (including loss of profit) sustained by it as a result of the cancellation. The Company's certificate as to the amount of such loss shall be final.

8.3 The Company may without prejudice to its other rights, where the Buyer refuses, is unable or fails to take delivery of MTO Goods by the dates specified in the contract or where no date is specified within a reasonable

period either, a: put the MTO Goods into its stock at the Buyer's risk and expense and submit an invoice for payment as though the MTO Goods had been delivered on the date when they were transferred to stock; or b: sell or offer to sell the MTO Goods or any part of them to other interested parties in which case the Company shall be entitled to recover from the Buyer as liquidated damages the amount of gross profit foregone by the Company on the sale to the Buyer as certified by the Company on the basis of the price that would have applied at the date for delivery.

8.4 If any MTO Goods are not sold within a period of 90 days or realise less than their full cost to the Company (including a pro-rata proportion of fixed and variable overheads) within that time, the Company may recover from the Buyer in addition to gross profit as liquidated damages the amount of the cost not recovered by sale as certified by the Company. Upon payment of all sums certified as due to the Company the Buyer shall be entitled to any MTO Goods which have not been disposed of by sale within the period of 90 days.

## 9.0 Product Maintenance

9.1 Routine cleaning and maintenance is required to keep the overall appearance of products in optimal condition. This is particularly true of light coloured products that highlight tyre marks and spills hence more maintenance is required.

## 10.0 Manufacturing and Quality Systems

10.1 All materials are rigorously tested to ensure that only the best quality products are delivered to our customers. To ensure conformity to the relative harmonised British Standards we test all products in our own onsite laboratory backed up by regular UKAS testing. Our products are CE marked by way of third party accreditation and kite marked from BSI.

## 11.0 Queries and Complaints

11.1 Any complaints must be notified to Laird without delay. This must be done by contacting head office on 01307 466577 by informing a member of the sales team. Please have all the product information to hand which is displayed on the packaging. If the product has been laid while the complaint is apparent then Laird in no circumstance will be held liable for any uplift or labour or any costs associated, therefore we urge customers to notify us of any complaint before laying commences urgently. The sales team is also on hand to discuss further product information and other matters.

## 12.0 Pallets

12.1 Standard pallets will not be charged, however are returnable and Laird retains the right to collect pallets that no longer bear any products. Where heavy duty pallets are required, this has to be made clear at time of order and there will be a pallet charge.

## 13.0 Guarantee

13.1 Our products are produced only to the highest standard and our quality control systems, cover not only all concrete products but aggregates sourced internally from our quarries, allowing us to control the quality process from the very beginning of the supply chain. Our manufacturing process adopts the best technologies on the market ensuring product of the best standard. For 20 years from date of purchase we guarantee the structural integrity of our paving blocks when used in residential schemes, provided they were suitable for use in relation to the relevant project and were installed properly. Any paving block failing to meet our strict standard will be replaced free of charge.

13.2 Inherent in manufacturing and distribution a small amount, up to 2% of pieces per project may have some damages or blemishes, which can normally be used for cutting purposes. Laird do not accept liability or any costs associated with defects that amount to 2% or less for a given project. If replacement pieces are offered by Laird then the first 2% will not be included.

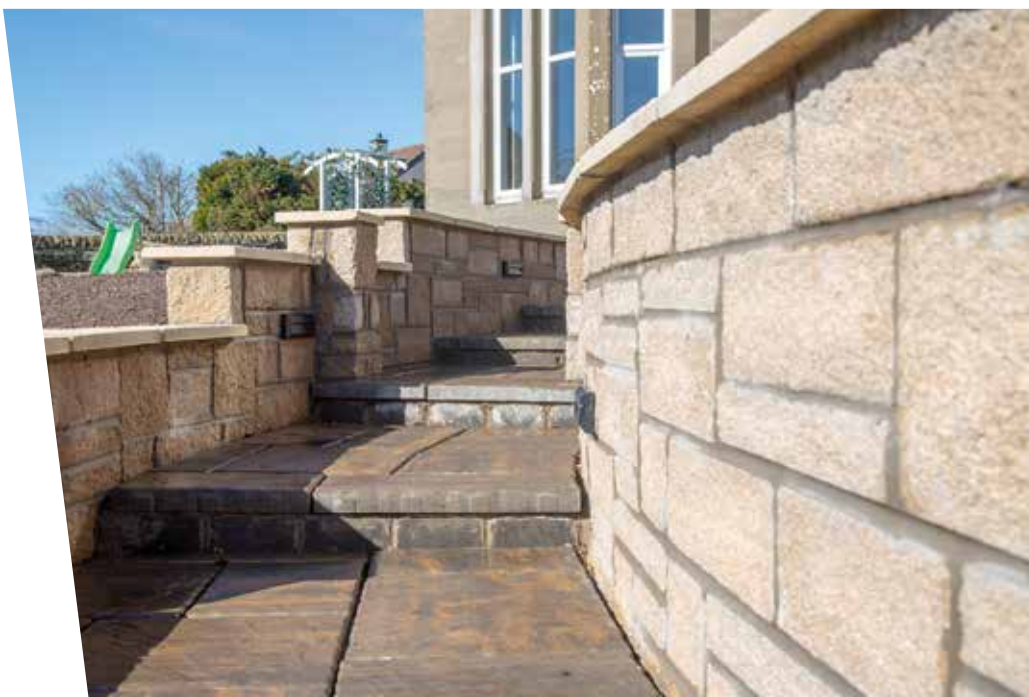
## 14.0 Delivery

14.1 A standard Laird paving delivery is usually made on a flatbed as products are packed on pallets therefore offloading and stacking is the responsibility of the customer. In the event that a MoL delivery is required Laird will charge extra for this service, unless agreed by the sales team. Where the customer does not stipulate the type of delivery it maybe the case that a MoL lorry delivers the product for logistical reasons (no MoL charge incurred), but Laird cannot guarantee this service unless the customer explicitly requests this thereby accepting the MoL charge this incurs. Loads that are mixed with other products requiring MoL will not be charged extra provided a minimum quantity is ordered of the products not requiring pallets, which has to be agreed with the sales team. Waiting time charges apply equally to flatbed and MoL deliveries as per the standard Terms & Conditions.

14.2 Level hard standing ground must always be supplied by the customer. Access must be suitable for an arctic lorry. Where access is deemed unsuitable or unsafe by the driver, haulage costs will have to be recovered by Laird. Where small loads are required or there is tight access to the site you can still contact our head office and we can advise which stockists are in your area that may deliver based on smaller lorries.



# Notes & Contractor Details



*To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information.*

*The product images shown in this promotional material are for reference and illustration purposes only and may not be an exact representation of the product. Laird reserves the right to change product images and specifications at any time without notice. Laird recommends that you contact your local builder's merchant for the most up to date information.*

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Supplying concrete products for  
homes and projects for over 60 years



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